eurodesk

Access to information and improvement of work of youth centers



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How do we work?



Eurodesk Brussels Link is a catalyst for the network's ideas and is supporting projects where it can make the difference for the whole organisation.

So, how do we work?



Eurodesk Brussels Link

Powerful intranet

Our intranet is the 'heart' of the network. It keeps national coordinators and multipliers connected and allows them to start discussions, work on projects, share information and form partnerships.

We currently have 1000 users that we manage from EBL office.





EU information for young people

The European Youth Portal (EYP) is an initiative of the European Commission.

Eurodesk provides content for the EYP which is available in 34 countries and in 28 languages.

It's also home to European Solidarity Corps Initiative (europa.eu/youth/solidarity)





EUROPEAN YOUTH PORTAL

A library of youth information

We keep our information in a central database which is disseminated either top down from EBL office or from national coordinators to multipliers. Information stored there can be embed into any website. We cover both international and local level opportunities (non commercial)





The Programme Database

The map is central

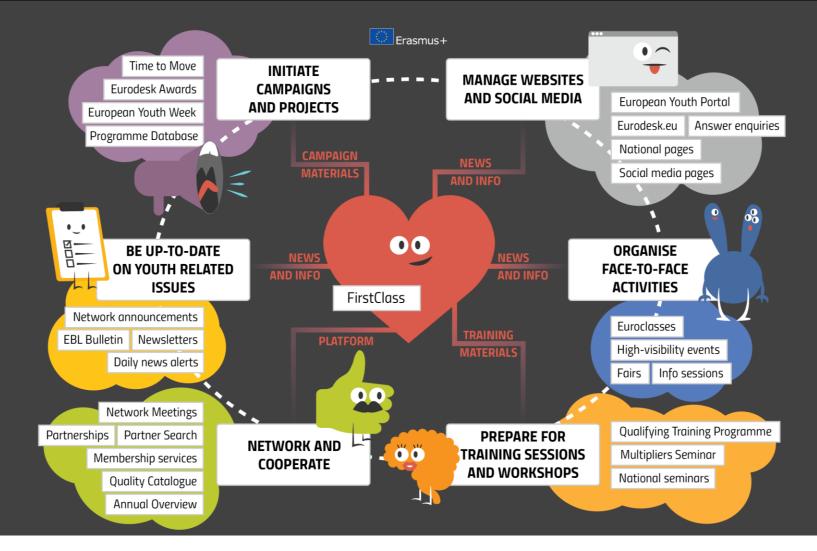
It aims at enhancing the network identity and make our network of 1.000 Multipliers visible.

The map in a central position puts a face on who is Eurodesk in Europe. It also embeds international opportunities from the Eurodesk Database (in english)





Our website



AT THE HEART OF eurodesk



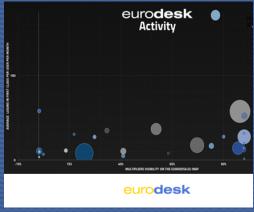
Quality catalogue

We asses all our national centres and their multipliers so they deliver quality information and the best results.

QAC is a recognised effective tool some of the data is directly used by European Commission into assesing our work The Quality Catalogue is split into 5 areas.

Networking, Public services, Organisation,
Information Management and Co-operation.

After analysis we asses every country's health and performance and provide countries with advice or support into improving their outcomes for next year.





Eurodesk principles

- 1. work with qualified and trained staff
- 2. our information is always free of charge
- 3. take into account the individual's requirements
- 4. provide information and guidance for all young people
- 5. provide neutral information
- 6. refer to other information services (we try not to duplicate)
- 7. enable access to local and regional information all over Europe
- 8. our information is based on testimonials and true stories
- 9. refer especially to financial support programmes
- 10. work with verified and trusted sources





DO YOU HAVE WHAT



TO BE A CHAMP?



celebrating the champions of youth information

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Eurodesk in numbers (2016 vs 2015)

338.381 enquiries answered by Eurodesk national partners, multipliers and EBL from which 200.514 offline (compared to 266.045 (196.230 offline) in 2015)

7.713 participants took part in 340 trainings 19,1 million page views on European Youth Portal (europa.eu/youth)

8.074 contributions articles, news and events for European Youth Portal in 2016 (10.418 in 2015).

Eurodesk answered over 3500 enquiries coming online in about 2 months (December-January) about European Solidarity Corps initiative after it was launched europa.eu/youth/solidarity



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Thank you for your attention!



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